



# 2021 Year-End Holiday Schedule

## 2021 Holiday Season Recommended Last Days to Ship For Dec. 24 Delivery

U.S. DOMESTIC <sup>1</sup>	
SHIPPING VIA	SHIP DATE
UPS® Ground shipping	Check <a href="https://www.ups.com/ctc">ups.com/ctc</a> for details
UPS 3 Day Select®	Dec. 21
UPS 2nd Day Air® services	Dec. 22
UPS Next Day Air® services	Dec. 23

U.S. TO CANADA <sup>1</sup>	
SHIPPING VIA	SHIP DATE
UPS® Standard services <i>(From the 48 contiguous states only)</i>	Check <a href="https://www.ups.com/ctc">ups.com/ctc</a> for details
UPS Worldwide Expedited®	Dec. 21
UPS Worldwide Express® services	Dec. 23

U.S. TO MEXICO <sup>1</sup>	
SHIPPING VIA	SHIP DATE
UPS® Standard services <i>(From the 48 contiguous states only)</i>	Check <a href="https://www.ups.com/ctc">ups.com/ctc</a> for details
UPS Worldwide Expedited®	Dec. 21
UPS Worldwide Express® services	Dec. 22

**U.S. TO OTHER DESTINATIONS**

For recommended last days to ship from the U.S. to other international destinations, please visit Calculate Time and Cost at [ups.com/ctc](https://www.ups.com/ctc).

<sup>1</sup>Shipments to certain destinations may require an earlier ship date. Check [ups.com/ctc](https://www.ups.com/ctc) for details.

### THANKSGIVING

#### Wednesday, Nov. 24

Normal pickup and delivery service. All UPS Next Day Air® packages tendered to UPS on this day will be scheduled for delivery on Friday, Nov. 26. UPS 2nd Day Air® packages picked up today will be scheduled for delivery on Monday, Nov. 29 (except those processed and labeled for delivery on Saturday, Nov. 27).

#### Thursday, Nov. 25, Thanksgiving Day (UPS Holiday)

No UPS® pickup or delivery service. UPS Express Critical® is available. Call 1-800-714-8779 or visit [upsexpresscritical.com](https://www.upsexpresscritical.com).

#### Friday, Nov. 26

Normal pickup and delivery service.

### CHRISTMAS

#### Monday, Dec. 20

Normal pickup and delivery service.<sup>2</sup>

#### Tuesday, Dec. 21

Normal pickup and delivery service. This is the last day to ship UPS 3 Day Select® packages for delivery on Friday, Dec. 24.<sup>2</sup>

#### Wednesday, Dec. 22

Normal pickup and delivery service. This is the last day to ship UPS 2nd Day Air® packages for delivery on Friday, Dec. 24.

#### Thursday, Dec. 23

Normal pickup and delivery service. This is the last day to ship UPS Next Day Air® packages for delivery on Friday, Dec. 24 with a UPS On-Call Pickup®, a UPS Smart Pickup®, or other prearranged, scheduled pickup, or by tendering a shipment at a [The UPS Store®](#) location or a UPS Authorized Service Location.

#### Friday, Dec. 24, Christmas Eve

Normal delivery service. Pickup service available only for Air and International Air\* packages if prearranged by Tuesday, Dec. 21. UPS On-Call Pickup® service and UPS® Drop Box locations are available for Air and International Air\* packages. UPS Next Day Air® packages picked up today will be scheduled for delivery on Monday, Dec. 27.

#### Saturday, Dec. 25, Christmas Day (UPS Holiday)

No UPS pickup or delivery service. UPS Express Critical® service is available. Call 1-800-714-8779 or visit [upsexpresscritical.com](https://www.upsexpresscritical.com).

### NEW YEAR'S

#### Dec. 27-Dec. 29

Normal pickup and delivery service.

#### Thursday, Dec. 30

Normal pickup and delivery service. UPS Next Day Air® packages picked up today will be scheduled for delivery on Friday, Dec. 31. UPS 2nd Day Air® packages picked up today will be scheduled for delivery on Monday, Jan. 3. UPS 3 Day Select® packages picked up today will be scheduled for delivery on Wednesday, Jan. 5.

#### Friday, Dec. 31

Delivery of UPS Air and International Air\* packages only. Pickup service available only for Air and International Air\* if prearranged by Wednesday, Dec. 29. UPS On-Call Pickup® service and UPS® Drop Box locations available for Air and International Air\* packages. UPS Next Day Air® packages picked up today will be scheduled for delivery on Monday, Jan. 3.

#### Saturday Jan. 1, New Year's Day (UPS Holiday)

No UPS pickup or delivery service. UPS Express Critical® service is available. Call 1-800-714-8779 or visit [upsexpresscritical.com](https://www.upsexpresscritical.com).

#### Monday, Jan. 3

Normal UPS pickup and delivery service resumes.

### Notes

\*References to "UPS Air and International Air" packages include UPS Next Day® Early, UPS Next Day Air®, UPS Next Day Saver®, UPS 2nd Day Air A.M.®, UPS 2nd Day Air®, UPS Worldwide Express Plus®, UPS Worldwide Express®, UPS Worldwide Saver®, and UPS Worldwide Expedited®.

\*\* The reference to "UPS Ground service on Saturday" includes UPS 3 Day Select® Service, UPS® Ground, UPS® Ground with Freight Pricing, UPS Hundredweight Service®, and UPS Hundredweight Service® Ground shipments.

Visit [ups.com/tariff](https://www.ups.com/tariff) for the UPS Tariff/Terms and Conditions. The information contained in this schedule and all service guarantees are subject to change.

Packages exceeding UPS weight or size requirements are not accepted for transportation.

<sup>2</sup>Shipments to certain destinations may require an earlier shipping date. Please check [ups.com/ctc](https://www.ups.com/ctc) for the most up-to-date transit times.



# 2021 Year-End Holiday Season: Impacts of the Coronavirus, Service Modifications, and Self-Serve Options

## The UPS® Service Guarantee

At the time of publication, the UPS Service Guarantee has been reinstated for select air and international services but remains suspended for other services due to the global effects of the Coronavirus pandemic. We remain committed, however, to providing the excellent service that our customers have come to expect. For further detail on the UPS Service Guarantee and for which services it is currently available, visit [ups.com/serviceguarantee](https://ups.com/serviceguarantee).

## UPS Air and International Air\* Service Modifications

Delivery times for Air and International Air\* packages scheduled for delivery will be extended between Nov. 26 – Dec. 4 and Dec. 18 – Dec. 31. UPS Next Day Air® Early delivery times and UPS Worldwide Express Plus® destined for the US will be extended by 90 minutes. UPS Next Day Air® shipments destined for commercial locations and UPS Worldwide Express® destined to the US will be extended to 3:00 PM. UPS Next Day Air® shipments to residential locations and all other Air and International Air\* services will be extended to end of day.

## Time-in-Transit on UPS Holidays

On UPS holidays — Nov. 25, Dec. 25, and Jan. 1 — there is no movement of any packages tendered to UPS, regardless of the date of tender. UPS Express Critical® service is available for urgent packages every day of the year, including UPS holidays. Call 1-800-714-8779 or visit [upsexpresscritical.com](https://upsexpresscritical.com).

## Peak Surcharges

To learn more about the most recent Peak Surcharges and when they apply, visit [ups.com/peaksurcharges](https://ups.com/peaksurcharges).

## Self-Serve Options

Below are links that will provide you access to current services and package information around the clock.

**Calculate Time and Cost**

[ups.com/ctc](https://ups.com/ctc)

**Track a Package**

[ups.com/tracking](https://ups.com/tracking)

**Ship a Package**

[ups.com/ship](https://ups.com/ship)

**Find a Location**

[ups.com/findlocations](https://ups.com/findlocations)

**Schedule a Pickup**

[ups.com/pickup](https://ups.com/pickup)

**Manage Your Deliveries**

[ups.com/mychoice](https://ups.com/mychoice)